

TAMPA INTERNATIONAL AIRPORT



Peter O. Knight Airport
Plant City Airport
Tampa Executive Airport

April 28, 2017

VIA CERTIFIED 7016 7050 0000 5394 2669

Hillsborough County
Aviation Authority
P.O. Box 22287
Tampa, Florida 33622
phone/ 813-870-8700
fax/ 813-875-6670
TampaAirport.com

Mr. Andre Haddad
Chief Executive Officer
Turo, Inc.
667 Mission Street
San Francisco, CA 94105

Dear Mr. Haddad:

It has been observed by staff of the Hillsborough County Aviation Authority (Authority), as well as other third parties, that Turo, Inc. (Turo) is operating at Tampa International Airport (Airport). Furthermore, a search of Turo's website (www.turo.com) shows that Turo makes specific reference to delivering rental vehicles to customers at the Airport curbsides (see attached screen shot).

The Authority has specific requirements for commercial vehicle operations. Currently, Turo does not have any permits or agreements with the Authority allowing for commercial vehicle operations at the Airport. All commercial vehicle operations by Turo or Turo representatives/drivers must comply with the Authority's requirements.

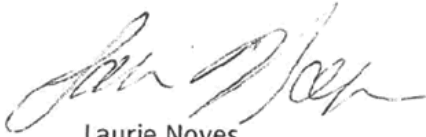
This letter serves as official notice that Turo and Turo representatives/drivers must immediately cease and desist operations at the Airport until such time as Turo reaches an agreement or acquires a permit from the Authority allowing commercial vehicle operations by Turo and Turo representatives/drivers. This also includes immediately removing all references regarding operations at the Airport from Turo's website.

Authority staff is available to meet with Turo and discuss the specific requirements needed to operate at the Airport. In the interim, attached is a copy of the Airport's Ground Transportation Operating Procedures (GTOPS) Manual which outlines the policies and procedures for commercial ground transportation operations at the Airport.

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If you have any questions, please call me at (813) 554-1447.

Sincerely,



Laurie Noyes

Vice President of Airport Concessions

cc: Karl Martin, Senior Manager, Parking and Ground Transportation
Chief Paul Sireci, Tampa International Airport Police Department
David Scott Knight, Assistant General Counsel